

Data protection*Legal Texts GDPR 2016/679 – LOPDGDD 3/2018**Ver. 21.3***1.1 Legal Notice****IDENTIFYING DATA OF THE INFORMATION SOCIETY SERVICES LENDER**

According to article 10 of **Law 34/2002**, 11th July, “**Society Services of Information and Electronic Commerce (LSSI)**”, we inform you of the following information.

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INTRODUCTION

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If you use the web, you are considered a user, and this implies full acceptance without any reservation of every and each point in this Legal Notice, published by **TRASMED**, from the moment the user accesses the web. In consequence, the user must read carefully the present Legal Notice every time he or she wishes to use the web, as these may be modified.

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TRASMED adopts the necessary measures and mechanisms to guarantee the security of communications and transactions that occur through the web portal, according to the state of technology and in accordance with the type of transactions and services that are provided. available to users.

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Security is a priority and therefore we make the maximum effort to assure that our process in terms of transactions is secure and in order to keep your personal information safe.

DO NOT SHARE YOUR PERSONAL INFORMATION

TRASMED will never send you an e-mail and neither call you by telephone to ask you for your password or to verify your password belonging to your account and likewise will never ask for your bank account number or credit card and neither any other personal information. If anybody should contact you or send you an e-mail that you have not asked for, you should never give them any of your personal data previously mentioned. Also, you should never respond and communicate to the appropriate authorities in order to proceed with investigating the incident.

IDENTIFY FALSE E-MAILS ("SPOOFING OR PHISHING")

Ignore all e-mails in which they demand personal information or ones which redirect you to another web page that does not belong to or any societies belonging to the group or in which they ask you to pay via a means which has not being authorized by **TRASMED**, as this could be an attempt at identity theft ("spoofing or phishing") and must be considered as fraudulent.

TRASMED uses the “**trasmed.com**” domain for all its e-mails. If you receive an e-mail in a different format, for example: trasmed.security@hotmail.com, you can be assured that it is a false mail. Some e-mails that use phishing contain links to a web page that uses the word “**TRASMED**” at their URL, but they will direct you to a web page that is completely different. If you drag your mouse over the link, you will be able to see the associated URL, which will probably have a different format to the correct web pages authorized by **TRASMED**.

Even if you click an e-mail that uses phishing and are redirected to a page that resembles “your account” or to any page that asks you to verify or modify your personal information, ignore it and consider it as fraudulent.

INFORM ANY ATTEMPTS AT PHISHING

Send an e-mail to atencionalcliente@trasmedgle.com and attach any e-mail that you consider to be false. By attaching these e-mails, you will be helping to locate their origin.

If you cannot attach the false mail, forward it to dpd@trasmedgle.com and include as much information as possible about it.

BUYER INFORMATION ON THE PLATFORM OF CONFLICT E-commerce.

The purchaser of products on this site, the existence of a platform for resolving disputes are reported online. In accordance with Article 14.1 of **Regulation (EU) 524/2013**:

The European Commission provides a platform for online dispute resolution which is available at the following link: <http://ec.europa.eu/consumers/odr/>

Consumers can submit their claims through the platform online dispute resolution.